Quick Reference Guide

DS SOLIDWORKS
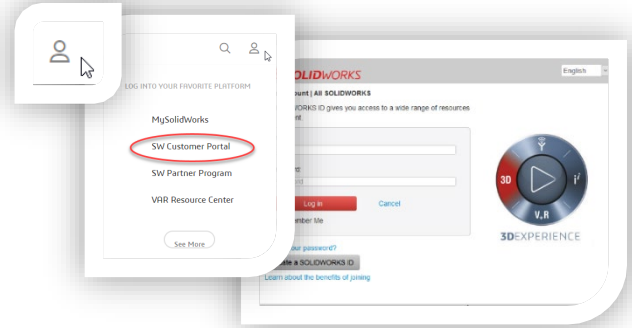
Logging Into the Customer Portal

- In an internet browser session navigate to solidworks.com
- Click the menu icon in the upper right corner
- Select SW Customer Portal from the dropdown menu
- You will be redirected to the SOLIDWORKS Customer Portal
- Enter your email address
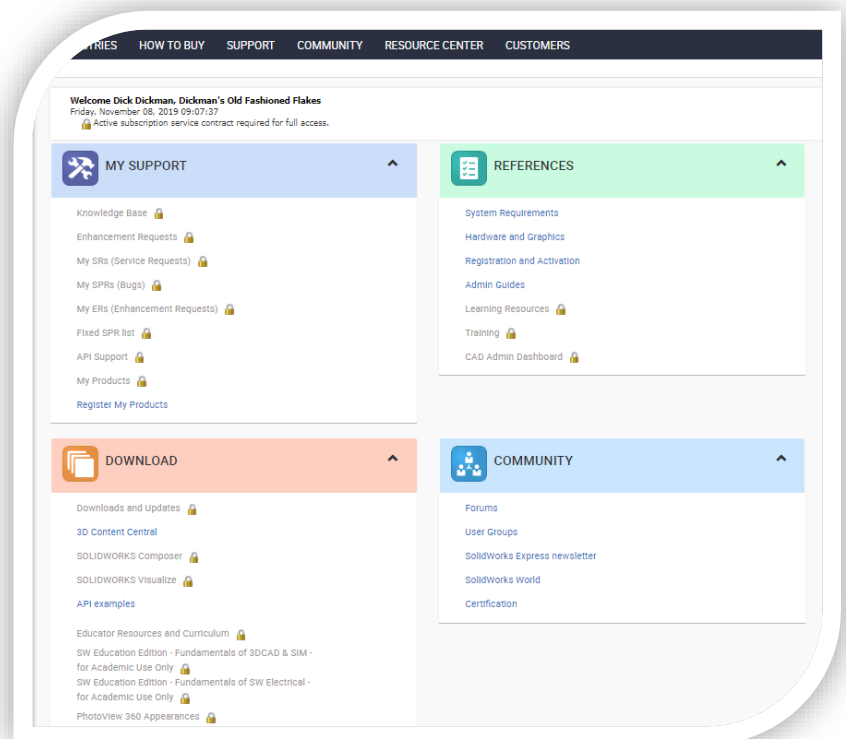- Enter your SOLIDWORKS ID password
- Click the Log In button

If you do not have a SOLIDWORKS ID, please see the Creating a SOLIDWORKS ID Quick Reference Guide

Locked Features

The SOLIDWORKS Customer Portal requires a product on current subscription to access the full Customer Portal features.

The limited Customer Portal features include:

- Register My Products
- 3D Content Central
- API Examples
- System Requirements
- Hardware and Graphics
- Registration and Activation
- Admin Guides
- Forms,
- User Groups
- SOLIDWORKS Express Newsletter
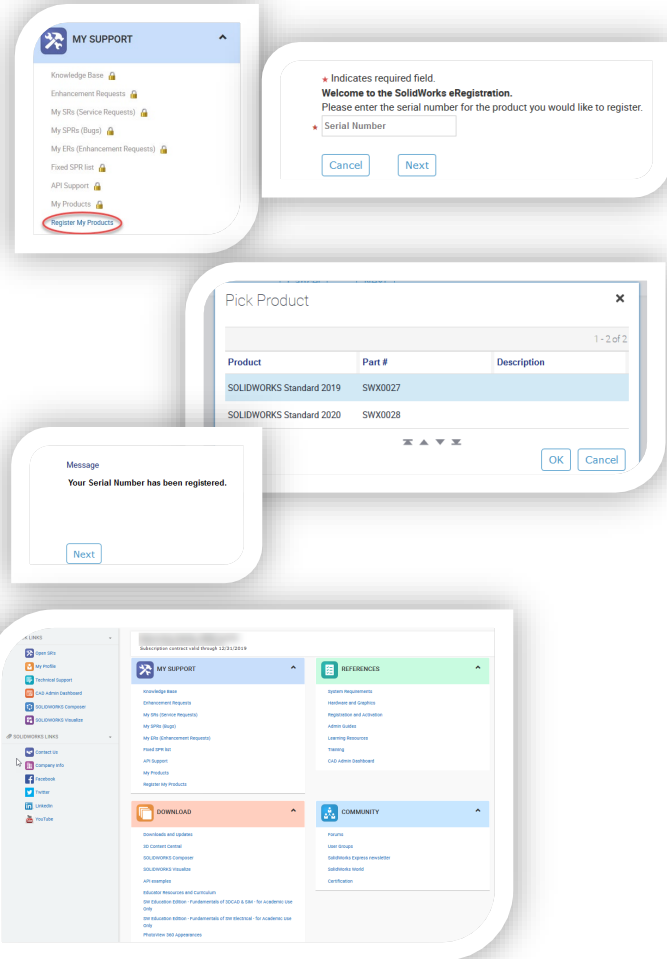- 3DExperience World
- Certification

Quick Reference Guide

Registering Your Product

- Navigate to the My Support section of the customer portal home page

- Click the Register My Products link

- Enter your Serial Number in the Serial Number text box

- Click the Next button

- Select the CURRENT version of your software

- Click the OK button

- Click the Next button

- You will receive a confirmation of your Serial Number registration

- Click the Next button

- Your locks will no longer appear and you will have full access to the SOLIDWORKS Customer Portal

Downloads and Updates

- Navigate to the Download section of the customer portal home page

- Click the Downloads and Updates link

- Select the software and version to download

- Download your software